



Feidhmeannacht na Seirbhíse Sláinte  
Health Service Executive



University Hospital Galway  
Ospidéal na h-Ollscoile, Gaillimh  
GALWAY UNIVERSITY HOSPITALS

## MEDICAL ON-CALL

### HAND-OVER

- The 24 hour on-call period for the medical teams begins at 8am.
- All ED referrals before 8am MUST be accepted by the medical on-call team for that 24 hour period, regardless of the post-call ward round.
- The medical team cannot refuse to see a patient who is referred on by the ED team.
- The Medical Handover Meeting is at 8am in the AMU. A member of each medical team, the interns on call, and the medical registrar on call must attend this meeting.

### HAND-BACK

- If a medical patient is admitted within 21 days of a previous medical admission they will be handed back to that medical team after the post-call ward round/next working day if a weekend.

### CARDIOLOGY/ONCOLOGY/RADIOTHERAPY/HAEMATOLOGY PATIENTS

- From 8am to 5pm cardiology patients are referred directly by the ED team to cardiology. Haematology/Oncology/Radiotherapy patients are referred directly by ED Triage to the relevant teams, unless these patients require Resus.
- From 5pm to 8am these patients are admitted by the medical SHO. The medical SHO contacts the relevant registrar at home and lets them know the patient is coming in under their care, and documents this in the notes. It is then the responsibility of that registrar to ensure the patient is seen by the relevant team the next morning.
- The medical registrar is the senior in-house decision maker and if a patient is not accepted by the cardiology /oncology /radiotherapy/haematology registrar that registrar must come in and review the patient and document their decision.

### ASSESSMENT OF PATIENTS

- Assessment of patients by the medical team should not be delayed until the results of blood tests/x-rays are available.
- In the case of patients with GP letters for medical assessment/admission, these patients will have bloods, ECG, and x-rays as appropriate carried out by the ED team and will then be seen directly by the medical team.
- During the Escalation Plan in ED the medical team will see patients for medical admission directly.

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